



# UNINEST **STUDENT** RESIDENCES



**Uninest Student Residences:**  
**Students Handbook**  
All You Need to Know

# Our Story

Uninest Student Residences, Dubai is part of the Global Student Accommodation family, alongside their European and Asian brands The Student Housing Company and Nexo Residencias offering accommodation in Australia, Germany, Ireland, Japan, Spain and the United Kingdom.

Uninest Dubai opened its doors to our first set of students in 2016 and ever since then, we have aimed to provide the best living experience for students in Dubai. From the facilities offered to the student events program, we ensure life at Uninest Student Residences is the best it can be.

## About Us

We want to change the way accommodation is provided for students, raising people's expectations about service, quality and communication. Our prime locations, all-inclusive rents, shuttle bus service, exceptional customer service and great community spaces set us apart from other student accommodation providers. Parents and students can expect complete peace of mind with this unique approach to student accommodation.

We are plain-speaking, upfront and proactive, with a student council elected by the student body to ensure we stick to our 5 promises.

We aim to provide exceptional levels of customer service to our residents and valued partners making sure we are clear and upfront in our communications and costs, we listen to our residents, their families and our educational partners.

We strive to make you feel safe, comfortable and looked after. People are at the core of our business and a huge amount of effort goes into wellbeing, ensuring you feel at home and comfortable speaking with staff.

We want you to find renting a room with us incredibly easy, so we try to make everything we do as clear and upfront as possible. From our plain-speaking name to the refreshingly simple job titles on our team's badges, we want students who rent from us to understand what they're getting and who they're talking to at all times.

# GSA<sup>1</sup>

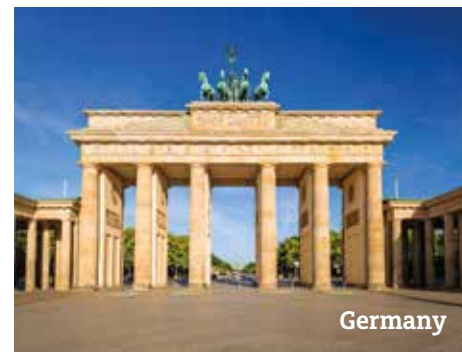
SPACE TO GROW



United Kingdom



Australia



Germany



Japan



Spain



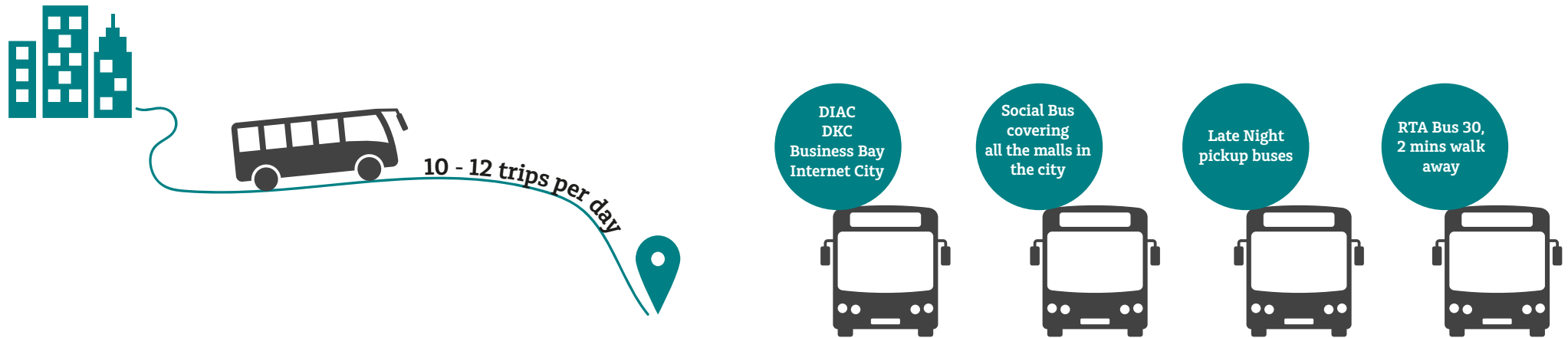
Ireland

# What makes us Special?

## Location

Our student accommodation in Dubai is designed and managed exclusively for students (that's you!), we're located in *Dubai's residential community* and super close to many of Dubai's educational hubs, like Dubai International Academic City (DIAC) just 15 minutes away, *Dubai's Business Bay / Design district / Sheikh Zayed road / Garhoud* and *Dubai's Knowledge Park* just 30 minutes away and our extensive transport system provides ease and convenience to reach your destination and saves cost.

## Free Shuttle Bus Service & Public Transport at door step



Uninest offers a transport system of 5 luxury coaches complete tracking bus system, charging ports, seat recliners, tv screens, tray tables, foot tray, Fridge, covering 4 different routes of Universities and Social trips each day.

- We offer minimum of 10-12 trips per day to Dubai International Academic City (DIAC) Dubai's Business Bay / Design district / Sheikh Zayed road / Garhoud / Jumeirah Lake towers / Dubai Internet City and Dubai's Knowledge Park.
- Late night picks up is also provided for the post graduate students .
- Social bus trips to one different mall each day including weekend trips to Malls and Metro stations.
- Weekend class provisions to the Universities are also provided for Dubai International Academic City and Dubai Knowledge park
- Additional trips on each Friday is provided to Dubai Outlet Mall.
- 2 min walking to the public transport , RTA bus no 30 leaves the residence every 30 minutes to the Dubai Mall Metro .

The trips are very dynamic and we make every effort to accommodate every student, with minimum waiting period.

Bus trips to the Jumeirah Lake Towers Metro & Dubai Mall metro are included in our trips. Residents can connect to any part of Dubai through effective Metro lines.

## Facilities around the residence

Located in the upcoming hot spot of Dubai, Dubai residential complex our residents have the convenience of all the residential facilities.



Renowned Aster Medical centre is 5 minutes walking distance



There are many restaurants which are around 7 minutes walking from the residence.



SALON

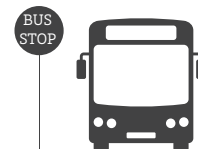
If you're after a new haircut, style, makeover, you can simply walk upto the 3 salons located 5 mins away



Fancy a cup of coffee? Cafe located 10 minutes away from the residence



Uninest enjoys the proximity of around 5 major supermarkets which are located with 2-10 minutes walking distance from the residence and all of them deliver to the residence



RTA bus no 30 with frequency of every 30 minutes leaves from the bus stop located 2 minutes away and connects with Dubai Mall Metro



Though the residence has provision of laundry and machines in each flat, if you need additional service we have laundry shops who would pick and drop your laundry as per your convenience.

## Global Brand & Services

We are a global brand and currently operational in 8 countries including UAE. We have not just won once, twice or thrice but many times including Best Student Accommodation provider and Best Customer Service. We pride ourselves on delivering high levels of service, security and attention to detail. We listen to our tenants, their families and the universities, striving to be clear in all our communications. We provide -

- International level of service along with international standards.
- High level of security
- Our residence is designed for the convenience of the students at all levels & our attention to details at par with the global standards
- We have built a student community hosting students from 43 institutes and 70 nationalities .
- Internship opportunities are provided to residents to work with our residence and Head office and develop the life and work skills which go a long way.

## All-inclusive pricing model

At Uninest Student Residences we want to be as upfront as possible with you when it comes to rent. Therefore, our rent prices include all bills – including electricity, gas, water, unlimited Wi-Fi, free shuttle bus service in and around the city - to make your experience as simple as possible. It also includes -

- Maintenance and complete & cleaning 2 times a week by trained international staff team is provided.
- Uninest team is trained and certified for the wellbeing of the residents and works 24\*7 to provide support to all residents.

## Something for everyone - price and product \$

Uninest Dubai has been designed to provide something for everyone, because no student is the same. The building features 7 different room types offering shared and individual living options with a range of varying rent prices.



Twin Share - 3, 4, 5 & 7 Bed Apartment



Single Standard En Suite Room



Single Large En Suite Room



Studio En Suite Room

## Convenience and Safety



Onsite Cafeteria



Onsite Minimart



No time curfews and guests are welcome\*



24\*7 Reception & Security, Key card access for rooms, Segregation for Male and Female floors



Fully Equipped Kitchen in each apartment



Semester Lets & Short Term Bookings Available  
Multiple Payment Plans available

Flexible Contracts & Payment Plan

# What's included in your rent?



## Fully-furnished room

Bedrooms come equipped with a comfy bed, wide desk and study space. Loads of smart storage areas including a spacious wardrobe, storage under the bed and floor to ceiling shelving



## Onsite Laundry & Car Parks

Laundry facilities are available in every flat, so that you can easily wash and dry your clothes. A car park facility comes along included in your rent.



## Premium kitchen appliances

The shared apartments have a common living area and an open kitchen, fitted with a cooker and hob, fridge/freezer, table and chairs, and a squishy sofa area and TV for relaxing after those long days of study. Studios come equipped with private kitchens.



## All inclusive rent

All your utilities included in your rent; that's water, electricity, gas, air conditioning and internet. No hidden costs! It's so easy to live with us.



## Outdoor Terraces

If you fancy relaxing with a coffee or studying outside our outdoor terrace is the perfect place to get some piece and quiet and chill out with friends in the evenings.



## Onsite gym

Treadmills – Tick, Bikes – Tick, free weights - yes got those too. Work out in our fully equipped gym designed for those that thrive on burning the calories.



## High - speed internet

High-speed broadband and WiFi is available throughout the entire building. We know how important it is to stay connected.



## 24 hour onsite service team

Our friendly residents support team is available 24 hours a day. Dedicated to delivering excellent customer service and wellbeing, help and support is always available to you.



## 24 hour CCTV security

The safety and security of our students is our number one priority. A personal access card is provided to each resident and staff are on-site 24/7, so there is always someone available to help if you need it. We use state of the art CCTV in all of our properties to ensure your safety and security.



## Air conditioning

Every room comes equipped with air conditioning that is completely controlled by you, perfect for those warm summer nights.



## Study rooms

Not the most exciting of our common spaces but you'll be thankful for this later! If the library's full or you need to work on a group project our study spaces make a great alternative.



## Maintenance services

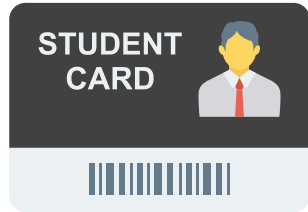
If anything does go wrong, our 24/7 maintenance team will ensure it's fixed as quickly as possible.



## Rooftop swimming pool

Get some exercise and some sunshine! Our fully equipped gym and an awesome rooftop swimming pool is included in your rent and is available for you to use anytime. It's timetabled so there are some times which are single sex.

# Other Add-Ons!



## Student Cards

We have recently partnered with ISIC cards in order to provide our students an opportunity of saving while experiencing cross culture atmosphere. The ISIC card allows students the world over to prove their official student status and make the most of thousands of targeted student benefits and discounts in over 130 countries/territories with discounted access to over 150,000 products, services and experiences relevant to all aspects of student life. There are a multitude of offers available to ISIC card-holders, from educational courses, software licenses, digital communications, public transport and magazine subscriptions, to music streaming, cafés and eateries, music festivals, theme parks, sporting events, world heritage sites and more!



## Bedding Pack

We offer complimentary linen packs for beds in all apartments Twin Share, Sing;e, Single Large and Studio. The bedding packs includes duvet, pillow.



## Sim Cards

We have tied up with Virgin media mobile network provider. As soon as you arrive in Dubai, forget about the hassle of running around to get the sim card. We have got that sorted for you.

# Wellbeing Program

## Our Mission

To truly understand the nature of our student customers and the challenges they face as they make their way through their higher education experience, and to provide an impactful and valuable framework of information, guidance and opportunities to ensure they have the chance to thrive during their stay with us.



### HIGHLIGHTS FROM OUR RESIDENT ACTIVITIES 2019





# Partnerships

At Uninest Student Residences we pride ourselves on our relationships with many of the great Educational Institutions across Dubai who help and support our business. Known as the education hub of the Middle East, Dubai is home to over 50 Universities. There are 27 international branch campuses, 3 federal universities, and another 20 universities offering internationally accredited degree programmes and diplomas. Here are just a few of the partners we're proud to work closely with.



## Support Partners



# Our Five Customer Promises

We make five promises to our students that we think reflect the quality of our service. They won't tell you how to survive O-week or exams, but they give you a good indication of what to expect from our high standard of service.



If things break or go wrong in our buildings we'll fix them quickly and cheerfully.



We'll actively seek student involvement in our company through placements.



The people who work in your building have been hired for their integrity, friendliness and willingness to go that bit further.



We'll be upfront about the costs you'll face to rent a room from us.



We know we can't get everything right all of the time, so we will read and consider all of your suggestions on how to improve our service.

Book your room at:  
[www.unineststudents.ae](http://www.unineststudents.ae)

Uninest Dubailand

📍 Wadi Al Safa 5, Opp Sky Court Towers, Dubailand

✉ [info@unineststudents.ae](mailto:info@unineststudents.ae)

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## Contact Info!

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